

For the 4th Lean Six Sigma symposium, our five panelist will discuss methodologies they have applied to achieve improved process efficiency and economic profit. They will show how executive management's prioritization of improvement projects based on metrics that recognized the alignment of stakeholder needs and corporate priorities leads to sustainable improvements in customer satisfaction, cycle time reductions and the bottom line.

We will also have Senator Malcolm Smith, Senate Majority Leader of New York State as our keynote speaker. Senator Smith will share with us his vision on how government, industry and the institutions of higher learning can work together to achieve sustainable growth. You will have an opportunity to communicate directly with the Majority Leader your views on how the great state of New York's government leaders can assist in the economic growth efforts of your organization.



Keynote Speaker: Senator Malcolm Smith
Majority Leader of the New York State Senate



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Senior Vice President and
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Owen Ramsay,
MS, RABQSA-LA, CQA, CMQ-OE, CSSBB
ASQ-LI Lean Six-Sigma Chair
Managing Director of SPCM Inc.

Process and Quality Improvements Using
Lean Six-Sigma Methodologies

Hofstra University, Long Island, NY
Post-conference CSSGB prep course: May 24th, 2010

Register for the 4th LSS symposium at www.asqlongisland.org click on Calender

Register for the CSSGB prep course at <http://ce.hofstra.edu> click on Professional Development