



LI ASQ Section 303
Lean Six Sigma Symposium
Friday, March 19th, 2010, 8:00 a.m. – 3:00 p.m.
Hofstra University -- Hofstra USA Center

- Registration and Continental Breakfast **8:00 – 8:45**
- Opening Remarks **Rick Calabrese**, ASQ-LI Chair, Global Corporate Director of Quality Systems, Sartorius Stedim Biotech
Owen Ramsey, LSS Symposium Chairperson, Immediate Past ASQ-LI Chair, Lean Six-Sigma & ISO 9001:2008 Implementation Consultant
Dr. John F. Affisco, Chairman of IT/QM Department, Hofstra University
- Voice of the Customer (VOC) is a Cornerstone to Successful Six Sigma Deployment **Umberto D'Alessandro**, Operations Director, Pitney Bowes Management Services
- Improving HR Service Experience **Lisa Teague**, Associate Vice President, AXA Equitable, NY, NY
- Using Lean Tools to Foster Change in the Workplace **Meegan Dowling**, Associate Director Quality Improvement, ICON Central Laboratories, Farmingdale, NY
- Lean Six Sigma for the Office **Brian Ascetta**, a President of Continuous Process Improvement Corporation
- Beyond the Borders: What My Students Taught Me **Yosef D. Dlugacz, Ph. D.**, Vice President and Chief of Clinical Quality, Education and Research, Krasnoff Quality Management Institute, North Shore – LIJ Health System

Fishbowl question and answer session to follow last speaker

Early registration by March 10:
\$100.00 for members, \$125.00 for nonmembers, no cost for students.
After March 10, we'll charge \$25.00 additional
Continental breakfast and lunch will be provided.

For more information contact Owen Ramsey at oramsey@asqlongisland.org , or visit www.asqlongisland.org



REGISTRATION FORM

Advanced registration fees up to 3/10/10:

ASQ member	\$100.00
Nonmember	\$125.00
Students	\$ 0.00
Vendor table (Including one attendee)	\$125.00

Day of conference registration fees:

ASQ member	\$125.00
Nonmember	\$150.00

**Cancellations after 3/12/10
will not be refunded.**

Fees include continental breakfast, luncheon, and afternoon snack.

Name _____

Title _____

Company/Organization _____

Address _____

City/State/Zip _____

Phone () _____

E-mail _____

ASQ member # _____

Payment method

Enclosed is my check for \$ _____

Mail this completed form and check to:

**Kerry Donelan
American Society for Quality, LI Section
336 Woodlawn Ave.
Saint James NY 11780**

If paying with credit card, please go to our website www.asqlongisland.org

All registration will be confirmed by mail after payment is received.