

## Registration Cost Details

Attendees **MUST** register for each "Event Day"

Register on-line now [www.asqbuffalo.org](http://www.asqbuffalo.org) then click on [2010 ASQ Conference](#)

	ASQ Member	Non ASQ Member
Oct 19	\$ 150	\$ 250
Oct 20	\$ 100	\$ 200
Oct 21	\$ 200	\$ 400

Individual Discounts for **1- 5 people** attending as ASQ or NON ASQ Members if you sign up early: **No disc. After Oct 1:**

Apr or May **50%**, Jun **35%**, July & Aug. **25%**, Sep. **15%**

**Non-profit**, unemployed, students and any Gov't employees: attend for a **\$ 49/day** (FLAT RATE) No further discounts. If you sign up for 2 or 3 days (2 days = **\$ 98**, 3 days = **\$147**)

Corporate Discounts **for 6 or more people attending:**

Use the **ASQ Member rates** even if some are **Non Members** to **calculate all Cost and TOTAL man days** discount: **One person MUST** register all **6+ people together** at the **same time**.

Examples of man days (MD):

1 person attending all 3 days = 3 man days plus

5 people attending any 2 days = 10 man days = Total MD = **13\***

For Corporate discount sum up all man days your company is attending and you get a discount of: **No discount after Oct 1:**

Total Man Days attending:	Discount
12 - 16	25%* for 13 MD
17 - 24	35%
25+	50%

## Conference Co-Sponsors

UB's Center for Industrial Effectiveness  
Premier Provider *Lean Six Sigma Training & Mentoring*

Insyte Consulting - over 25 years of Lean Six Sigma Training & Mentoring

## Conference Exhibitors

- Erie Community College
- Minitab
- UBS Financial Services
- Six Sigma Applications & Training - SSAT
- Tec-ease
- Northeast Metrology
- Straight-Forward Consulting
- Allstate Home Inspection Services



CUSTOMER NAME LABEL  
ADDRESS  
CITY, STATE, ZIP

# 2010 ASQ Buffalo "Lean Six Sigma" Conference October 19-21<sup>st</sup>

Millennium Airport Hotel  
2040 Walden, Cheektowaga, NY  
716-681-2400 room reservation  
ASQ Grp Code: "1010AMEQUA" rate \$99/nite



Your source for Quality & Innovation in Western NY  
[www.asqbuffalo.org](http://www.asqbuffalo.org)

Conference Co-Sponsors:



# 2010 ASQ Buffalo "Lean Six Sigma" Conference

October 19-21<sup>st</sup>



Oct 19th						
7:00	Registration & visit Exhibitors					
8:00	Welcome & Opening Remarks - John Lupienski (Conf. Chairman) & Dave Auda (ASQ Buffalo Education Chairman)					
<b>Six Education and Training Workshops to Improve your Skill Sets for Job Enhancement</b>						
8:30	Workshop sessions start Visit exhibitors before & during breaks (10:30, 2:30) and during lunch (Noon)					
Topics	<b>Geometric Dimensioning and Tolerancing</b> Don Day the Authority on GD&T Tec-Ease Inc.	<b>Adv. DOE / DFSS Putting Sequential Designed Experimentation Into Practice</b> Beth Hendricks Kelley Hacker	<b>Innovation &amp; Creative Problem Solving techniques</b> Scott Isaksen William Shephard Greg Lindberg Creative Problem Solving Group, Inc.	<b>Sponsored by UB Center for Industrial Effectiveness Minitab 15 Training</b> Thom Marra UB Center for Industrial Effectiveness	<b>Developing, Leading &amp; Being a Part of Six Sigma Teams</b> Mike Cardus Create Learning - Team Building	<b>Sponsored by Insyte Consulting Driving Profitability with Business Improvement Tools</b> Dave Hallett Insyte Consulting
Room	Roosevelt B	Parlour Room	Kennedy Room	Roosevelt A	McKinley Room	Roosevelt C
8:30	Purpose: Sadly, many people just can't free up the 2 or 3 days necessary to attend a comprehensive seminar on GD&T. Also, some folks do not need an in depth understanding but can use an overview of GD&T. This is an intense, one-day introduction to the major topics in GD&T. In addition to learning the major concepts of GD&T you will network with one of the top authorities on GD&T.	Purpose: Advanced DOE session on Understanding Sequential Designed Experimentation -Strategies for Screening DOEs: Learn how to eliminate insignificant factors using Fractional Factorial Designs - Learn DOE strategies for Modeling and Characterization of your design space: Evaluate interaction & model to predict untested factor levels - Gain practical DOE tips to improve your predictive model & Optimize your design: Find input settings which optimize output response; Create robust product & process designs by shifting the mean or reducing the variation  Prerequisites: Basic knowledge of DOE; Attendees need a laptop with MT- 15 installed or has never had any MT 30 day free trials installed on it. Free MT-15 software will be available or off MT Website	Purpose: The identification and solving of problems is a major element of any quality program and the level of success of problem solving efforts can make or break a quality improvement initiative. The purpose of this workshop is to help participants develop an understanding of the role of creative problem solving in quality programs, the tools of problem solving and the integration of quality and creative problem solving tools to drive innovation.  This workshop will engage the participant in a blend of small group challenges, discussion, presentation and interactive learning stations. The workshop will include case studies that provide examples of the application of the tools and best practices in several Fortune 500 organizations.	Purpose: - Session 1 o Overview to Minitab's menus (Data, Calc, Stats, Graph) o Data manipulation (spread sheet layout, stacking / unstacking, data types) - Session 2 o Exploratory graphical tools (scatter plots, histograms, box plots) - Session 3 o Basic statistical analysis (means & variance testing, distribution identification, fitted line plots) - Session 4 o Quality tools (Pareto, Cause & Effect, Capability)  Attendees are required to have a laptop computer with MT- 15 installed or a laptop that has never had any MT 30 day free trials installed on it. Free MT-15 software will be available in class or download off MT Website before coming to the Workshop.	Purpose: Supply 6 Sigma Team Leaders, Champions, and team members with tools and techniques to create resonant 6 Sigma teams. The participants will learn how to: hone, utilize, and develop interpersonal skills and political skills that are needed for more than successful completion of 6 Sigma Projects. The attendees will walk away from this workshop with: • How to develop high performance 6 Sigma teams • Facilitative leadership of teams • Effective Prevention and intervention methods of maladaptive team member behaviors • Steps to create "buy in" for the 6S project from people who are outside the team • Professionals will share resources, best practices, and serve as solution finders to 6 Sigma Teams. This session will be very interactive and engaging	Purpose: Demonstrate the direct linkage between the profitability of your company and the deployment of business improvement tools including Lean, Six Sigma and Theory of Constraints. This very interactive session will include instruction enhanced with exercises and combined with a financial model that can simulate improvement results over years of operation. This session is designed for improvement leaders who wish to understand and track the positive financial impact of business improvement tools. Attendees will learn: • Contemporary process improvement tools: Lean Manufacturing, Six Sigma, and Theory of Constraints • Operational, competitive, and financial benefits of these tools. • A methodology to select and focus improvement initiatives to maximize their impact.
4:00	Training Workshop Ends Social Hour/Cash Bar Begins -Networking , Visit Exhibitors & Door Prizes					
5:00						

Oct 20th	
2:30	Registration & visit Exhibitors
3:30	<p>Welcome, Opening Remarks - John Lupienski &amp; Jeff Ash</p> <p>Keynote Address: Chris Collins - Erie County Executive</p> <p>" Chris Collins, runs Erie County Gov't. like the \$1 Billion business that it is, using the principles of Lean Six Sigma – for a Successful Foundation" . He spent \$711,000 in 2008 and 2009 to hire the director of Six Sigma position, training, software, and project support. GB Project savings for taxpayers of approximately \$7.7 million (11x ROI), have far surpassed initial expectations. 2010 will be even better.</p>
4:00	<p>Mr. Bill Carey – Director Six Sigma for Erie County</p> <p>" Erie County LSS Projects are saving Millions of Taxpayers dollars in 2010" Green Belt Projects cover a wide variety of county services such as: Mental Health, Parks &amp; Golf courses, Social Services, Public Works and Highways, Sewers, Health, and County Correctional Facilities and Jails.</p>
5:00	<p>A Panel of 4 Top NYS Legislatures &amp; Executives will Address this topic with Chris Collins: They are: Jack Quinn NYS Assy. Member 146th District and Jane Corwin NYS Assy. Member 142nd District</p> <p>"How can we create this type of Positive Financial &amp; Economic Environment in New York State and our Federal Gov't ? Where do we start and what needs to change today to save Billions not Millions of our Taxpayers dollars"</p>
6:00	Cocktails and Hot Hor'doures - Visit Exhibitors

Oct 21st						
7:30	Registration, Networking & Continental Breakfast in Exhibit Area					
9:00	Welcome, Opening Remarks -- John Lupienski ASQ Conference Chairman & Jeff Ash ASQ Buffalo Chairman					
Visit Exhibitors during Breaks						
6 Tracks	Healthcare, Innovation & Creative Problem Solving Thom Marra Track Ldr.	Six Sigma Tools in Finance & Adv. DOE / DFSS Techniques Tom Miller Track Ldr.	Non Profits Success Stories using Yellow Belts Bill Hill Joe Roccisano Track Ldrs	Lean Mfg / Design Quality Tools in Aerospace & Other World-Class Industries Pete Mancuso Track Ldr.	Change Management for Lean Six Sigma Transformation Lisa Scolnick & Fran Ritzenthaler Track Ldrs	Food Industry Lean Six Sigma Larry Bogdan Track Ldr
	McKinley Room	Roosevelt A	Kennedy Room	Roosevelt B	Roosevelt C	Parlour Room
9:15	<a href="#">Innovation &amp; Creative Problem Solving - YES!! You Can Do It!</a> Thom Marra ASQ Buffalo Section	<a href="#">Financial Engineering in the Money World</a> M&T Black Belts Present various types of Lean Six Sigma Projects being deployed in the Banking Industry. Speakers are Tom Miller and other M&T BB's	<a href="#">The United Way Experience Launching a Nonprofit Six Sigma in Erie County</a> William J. Hill, PhD (Retired Honeywell) United Way Volunteer Joe Roccisano (Dir. of Agency Relations) United Way of Buffalo & E. C.	<a href="#">Lean Concepts and Logistics in the Armed Forces</a> Sgt. Ray Moss Wright Air Force Base will show the Lean Six Sigma concepts being utilized in the armed forces and how flight crews repair aircraft and move product to deployed areas.	<a href="#">Force of Discovery for Personal Change: Break Through Personal Ceilings to Reach Your Goals</a> Donna Hartney (President) Tools 2 Transform	<a href="#">Six Sigma Deployment at Tyson Food</a> Kenneth Murrey (Plant General Manager) Tyson Foods
10:45	Break - Visit Exhibitors					
10:45	<a href="#">Six Sigma in Mental Health</a> Peter Curtis Heidi Milch Erie County Mental Health	<a href="#">New Tools in Design for Six Sigma DFSS</a> Carolyn Warszawski Master Black Belt Ira Johnson Master Black Belt Greatbatch Medical	<a href="#">Six Sigma Deployment in Helping People Secure Housing</a> Paul Wolf (Counsel) Buffalo Municipal Housing Authority Philip Siddons (Technology Coordinator) Buffalo Urban League	<a href="#">Lean Cultural Transformation for a World Class Operation</a> Joe McNamara (VP) ITT Worldwide Operations	<a href="#">Coaching for Change</a> Rosanne Dee (President) RT Dee & Associates	<a href="#">Case studies using lean to improve efficiencies in production and transportation</a> John Hogg (President) Straight-Forward Consulting
Noon	Lunch, Awards & Recognition					
1:30	<a href="#">Deploying Six Sigma in Healthcare, part 1</a> Thom Marra UB Center for Industrial Effectiveness	<a href="#">How to Use DOE &amp; DFSS in Low Volume Companies</a> Bruce E. Siskowski Sr. Project Engineer Moog Inc.	<a href="#">Six Sigma Roles in Recruiting &amp; Training Human Services Staff</a> Mindy Cervoni (VP Admin Services) Sharon Chmielnicki (VP Program Support & Development) Community Services for the Developmentally Disabled	<a href="#">Lean Product Development</a> Robert Kosobucki Insyte Consulting	<a href="#">Is Your Organization Ready for Change? Part I: The People</a> Judi Spear President RV Rhodes Amy Pearl (Managing Partner) Performance Management Partners	<a href="#">Lean and Six Sigma Successes</a> Marsha Koerner Operations Director Perry's Ice Cream
2:30	Break - Visit Exhibitors					
3:00	<a href="#">Deploying Six Sigma in Healthcare, part 2</a> Sandra DiPasquale UB Center for Industrial Effectiveness	<a href="#">Applying Descriptive &amp; Inferential BB Tools to validate &amp; monitor Improvement</a> Jack Myers Six Sigma Black Belt and Lean Specialist Praxair Inc.	<a href="#">Improving Nonprofit Intake Processes Using Six Sigma</a> Michael Venezia Dir. Quality Catholic Charities Scott Laughlin Client Services Mgr. Consumer Credit Counseling Service	<a href="#">Introduction to Aerospace Design Standard CMMI</a> Mike Clark Northrop Grumman	<a href="#">Is Your Organization Ready for Change? Part II: The Process</a> Judi Spear President RV Rhodes Amy Pearl (Managing Partner) Performance Management Partners	<a href="#">Lean and Green for Food Processors</a> Jim Johnson Insyte Consulting
4:00	Break - Visit Exhibitors					
4:05	<p>ALL Speakers Panel discussion (Q&amp;A) in Presidents Ballroom Hosted by John Lupienski</p> <p>Ask Speakers any questions you have on 6 sigma Deployment Strategies for Success"</p> <p>Closing Remarks Jeff Ash</p>					
4:30	Conference Ends - Cash Bar & Networking & Door Prizes					